

CHILD HEALTH ASSOCIATES

1145 GLENWOOD AVE
ONEIDA, NY 13421

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FINANCIAL & NO SHOW POLICY

Thank you for choosing our practice as your healthcare provider. We are committed to having a successful physician/patient relationship. Please understand that the payment for services is part of that relationship. Please take a moment to read our financial policy and note some of the changes we have made.

*****INSURANCE-** It is necessary that you provide us with your *correct* insurance information***

Failing to provide us with the correct insurance may result in a timely filing denial which means ***you will be responsible for the payment of the denied charges.***

If you have more than one policy or your child might be covered under more than one policy please provide all of the information so we can help and prevent any possible future claim issues.

Copayments- All copayments are due at the time of service as per your agreement with your insurance company. The cost of billing for unpaid copayments exceed the copayments, therefore there will be a \$10.00 service charge for any copayments not paid on the day of service.

Any co-insurance, deductibles or rejected claims are to be paid to Child Health Associates within 30 days of receipt of your bill.

If you do not have insurance or have an insurance plan that we do not participate with, full payment is expected at time of service.

For your convenience we accept cash, check and most major credit cards.

Any checks returned unpaid by your financial institution will be subject to a fee of \$20.00.

Payment for all services is the responsibility of the parent or guardian who brings the child to the appointment. The payment is due and payable at the time of service.

APPOINTMENT NO SHOW FEES- We require 24 hour notice for any cancellation. There will be a \$25.00 no show fee for sick/recheck appointments and \$50.00 no show fee for physicals, check ups or extended visit appointments such as medication follow ups. These fees are considered non covered services by insurance carriers.

Due to high patient demand for appointments and limited availability, non-emergent cancellations on the same day may result in a fee. Please help us serve you better by keeping your scheduled appointments.

This fee must be paid prior to rescheduling any appointments.

Recurrent no shows may result in a dismissal from the practice.